

PG-A-1647

MSH-20X

**P.G. DEGREE EXAMINATION —
JULY, 2022.**

Hospital Administration

(From CY – 2020 Onwards)

Third Semester

PATIENT CARE PLANNING AND MANAGEMENT

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

All questions carry equal marks.

1. What is regional planning?
2. What is staffing?
3. What are lifesaving drugs?
4. What are the objectives of inpatient services?
5. What are sterile techniques?

6. What are the key result areas of outpatient services?
7. What are ambulance and paramedical services?
8. What are clinical protocols?

PART B — (3 × 15 = 45 marks)

Answer any **THREE** questions out of Five questions in 1000 words.

All questions carry equal marks.

9. Explain the guiding principles in planning hospital facilities and services.
10. Discuss the diagnosis, physiotherapy and occupational therapy.
11. Explain the forms and registers to be maintained in hospital.
12. Discuss the discharge procedure followed in hospital.
13. Explain the policies and procedures followed in Operation theater.

PG-A-1648

MSH-21X

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JULY, 2022.**

Hospital Administration

(From CY – 2020 onwards)

Third Semester

**SUPPORTIVE SERVICES AND FACILITIES
MANAGEMENT**

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

All questions carry equal marks.

- 1. How do you staff the front office?**
- 2. List out the role of radiologist.**
- 3. What are the functions of distribution system?**

4. What do you mean by bed linen ratio?
5. What are the functions of pharmacy?
6. How do you inspect the equipments?
7. What are service contracts?
8. What are the functions of security services?

PART B — (3 × 15 = 45 marks)

Answer any **THREE** questions out of Five questions in
1000 words.

All questions carry equal marks.

9. Outline the characteristics of medical records
10. How will you locate and layout diagnostic services?
11. Explain the duties of CSSD.
12. Discuss the pricing and control measures in sales outlets.
13. Outline the civil and biomedical issues related to maintenance management.

PG-A-1649

MSH-22X

**P.G. DEGREE EXAMINATION —
JULY, 2022.**

Hospital Administration

(From CY – 2020 Onwards)

Third Semester

**HEALTH SYSTEMS RESEARCH AND RESEARCH
METHODOLOGY**

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

All questions carry equal marks.

- 1. List out the need to study health systems research.**
- 2. What are the types of hypothesis?**
- 3. List out the steps in sampling design.**

4. Why do you conduct pre-testing?
5. What are the estimations of parameters?
6. Distinguish between correlation and regression.
7. What are the precautions in interpreting results?
8. What do you mean by layout of report?

PART B — (3 × 15 = 45 marks)

Answer any **THREE** questions out of Five questions in
1000 words.

All questions carry equal marks.

9. Explain the types of research design.
10. Discuss the types of sampling.
11. What are the sources of collecting primary data?
Explain.
12. Explain the applications of Chi-square test.
13. Discuss the types of research reports.

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MSH-23X

**P.G. DEGREE EXAMINATION —
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Hospital Administration

(From CY – 2020 onwards)

Third Semester

**HEALTH COMMUNICATION PLANNING AND
MANAGEMENT**

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

All questions carry equal marks.

- 1. List out the importance of communication.**
- 2. How do you build commitment among the employees in an organization?**

3. Why do you evaluate the health communication programme?
4. What are the merits of role play?
5. What do you mean by audio aids?
6. When do you use charts?
7. What are flip charts?
8. What are computer networks?

PART B — (3 × 15 = 45 marks)

Answer any **THREE** questions out of Five questions in
1000 words.

9. Explain the barriers of communication process.
10. Discuss the strategies that involve community participation.
11. Describe the methods of evaluating health communication programs.

12. Explain the procedure of conducting the symposium.
 13. Discuss any three media of communication with their merits and elements.
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PG-A-1651

MSH-24X

**P.G. DEGREE EXAMINATION —
JULY, 2022.**

Hospital Administration

(From CY – 2020 onwards)

Fourth Semester

HEALTH INSURANCE

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

1. What is meant by economics of Scale?
2. What is meant by designing benefit package?
3. What is DRG?
4. Define logistics.
5. What is system of managed care?
6. State the Exclusive Provider Organization (EPO).

7. What is pre-feasibility study?
8. What is meant by block risk management tools?

PART B — (3 × 15 = 45 marks)

Answer any **THREE** questions out of Five questions in 1000 words.

9. Explain the types, origin, evolution and importance of health insurance in detail.
 10. How do you perform the premium setting calculation and determining premium?
 11. Compare the different payment systems.
 12. Discuss different data collection methods.
 13. Analyse the different components of Managed Care System.
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PG-A-1652

MSH-25X

**P.G. DEGREE EXAMINATION —
JULY, 2022.**

Hospital Administration

(From CY 2020 – onwards)

Fourth Semester

**LEGAL & ETHICAL ISSUES IN HEALTH
CARE**

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

1. Define law of partnership.
2. What is meant by the payment of wages Act?
3. List out the medical malpractice.
4. What is tuberculosis?
5. What is meant by export import policy?

6. Give a note on law of Insurance.
7. What is meant by the trade union Act?
8. What is medical jurisprudence?

PART B — (3 × 15 = 45 marks)

Answer any THREE questions out of Five questions in
1000 words.

9. Explain the Tamil Nadu Clinics Act in detail.
10. Describe the employee's provident funds Act in detail.
11. Discuss the functions of medical council of India in detail.
12. What are the legal issues involved in Death cases?
13. Examine the biomedical waste management and handling rules.

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MSH-26X

**P.G. DEGREE EXAMINATION —
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Hospital Administration

(From CY – 2020 Onwards)

Fourth Semester

MANAGING QUALITY IN HEALTH CARE

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

1. Define quality.
2. Write down the concept of leadership.
3. What are the quality indicators of patient satisfaction?
4. What is meant by quality council?
5. What is ISO certification?

6. Divulge quality awards scheme.
7. What are the code of conduct for Health professionals?
8. Define team.

PART B — (3 × 15 = 45 marks)

Answer any THREE questions out of Five questions in 1000 words.

9. Discuss the various contribution of quality gurus and their views in detail.
10. Explain various tools and techniques in detail.
11. Describe about the develop key result areas and performance indicators in detail.
12. Explain the code of conduct for health professionals in detail.
13. Write a essay on business process reengineering.

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MSH-27X

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Fourth Semester

MIS & APPLICATION OF IT IN HEALTH CARE

Time : 3 hours

Maximum marks : 70

PART A — (5 × 5 = 25 marks)

**Answer any FIVE questions out of Eight questions in
300 words.**

1. What is meant by data processing?
2. How do you prepare a bid document?
3. What is comprehensive single hospital MIS?
4. Distinguish between centralization and decentralization.
5. List out the useful websites in Health care.

6. What are the future trends in health care information systems?
7. Write note on the electronic medical documentation and smart cards.
8. What are the hurdles in computerizing hospitals?

PART B — (3 × 15 = 45 marks)

Answer any THREE questions out of Five questions in 1000 words.

9. Explain the networking, importance, types, methods of networking, network planning and management in detail.
10. Explain the feasibility test prevailing in healthcare sector.
11. Explain HIS for various levels of management in detail.
12. Explain implementing wireless computerized patient records in detail.
13. Discuss the geographical information system in detail.